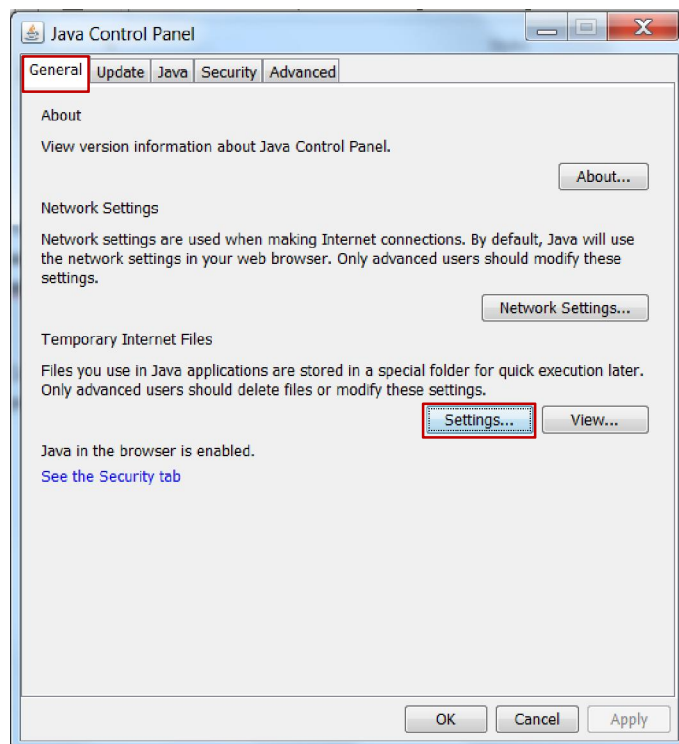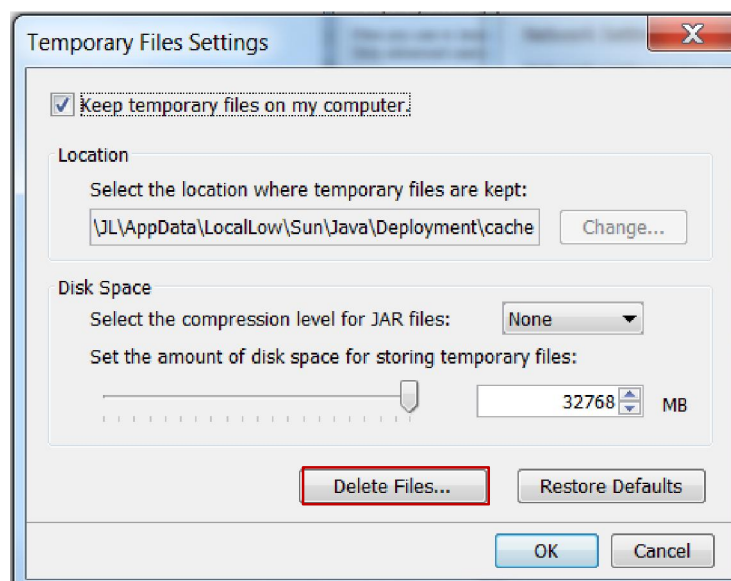**How to clear Java cache**

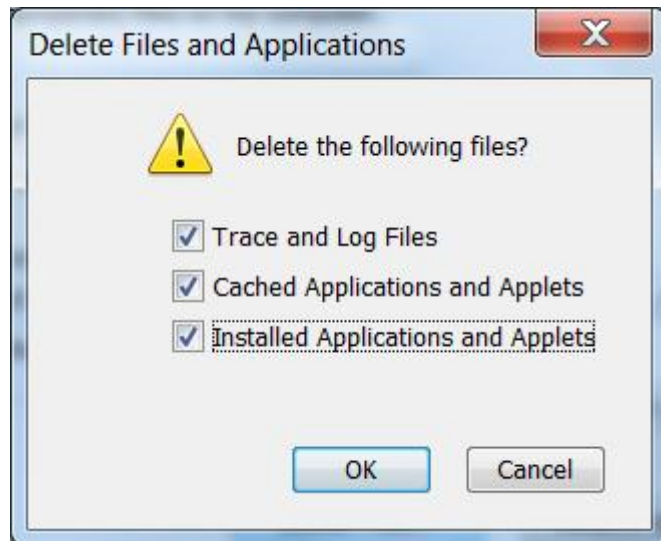**Log out from AW and perform the following tasks.**

1. Depending on the operating system, do the following:
    a. **Start → Computer→C:→Users→current user profile**
    b. Delete **.SOClassCache** folder

2. Clear files in Java
    a. Go to Start →Control Panel→
    b. Click Java to open the Java Control Panel page

3. Click on **General Tab → Settings**

4. Click Delete Files

5. Check all 3 check boxes and click ok.
6. Open your browser and try to login to AW again.